

ASSEMBLY & FIELD SERVICE TECHNICIAN

At Boulder Creek Technologies we specialize in rapid product development and prototyping. Our specialties include mechanical, electrical, systems, and software engineering. With a wide-ranging portfolio of projects in botanical processing equipment and manufacturing, we value creativity, passion, and intelligence. Our work culture encourages these traits in a fast paced, highly collaborative professional environment.

ABOUT YOU

You are passionate about what you do, willing to step up to challenges and humble enough to ask for help when you need it. You are a detail oriented, mechanically skilled, independent individual who can work closely with the technical team to assemble, test, and install manufacturing equipment. You bring at least 3 years of related experience to this role and are eager to continue to advance your career.

ROLE SUMMARY

The Assembly & Field Service Technician is responsible for the build, inspection, testing, integration, and operational installation of manufacturing equipment both in the shop and on-site at customer facilities. This role provides impeccable customer support both remotely and during on-site installations to ensure equipment performance specifications have been met and final customer acceptance is obtained.

CORE RESPONSIBILITIES

- Work accurately and effectively from written or visual work instructions/drawings to understand and assemble the equipment systems
 - Use various tools & equipment to build, inspect, and test various assemblies
 - Ensure the design specification, productivity and quality standards are met
 - Clean parts, using cleaning solutions, air hoses and cloths
 - Handle materials appropriately to avoid damage
- Pack finished assemblies and equipment for shipment and transport them to storage or shipping trucks using hand trucks, forklifts, or other equipment
- Run demo and test equipment during the build process and onsite customer visits
- Travel to customer facilities for installations, maintenance or service work and other customer requests
 - Willing to work shifts according to customer needs
 - Ability to travel with short notice for emergency service requests
- Assist with general shop duties including demonstrations, event preparations, and cleaning
- Document assemblies for work instructions and future equipment planning
- Suggest ideas for assembly process improvements and enhancements
- Work with project management and the engineering team on improvements to product and practices
- Other duties as assigned by your Manager

SKILLS AND EXPERIENCE

- Degree in Engineering, Manufacturing or Related Field is preferred but not required
- At least 3 years' related experience
- Must have valid driver's license and ability to obtain passport
- Ability to handle multiple projects, assignments, and priorities simultaneously
- Capacity for change and adaptation to new situations, shifts in direction and priorities
- Familiarity with standard tools used for equipment assembly
- Ability to stand/walk/bend for much of your workday
- Ability to travel up to 30% of the time

Boulder Creek Technologies is an equal opportunity employer and offers a competitive compensation package, including unlimited paid time off, paid holidays, and company stock options. If you are interested in applying for this role, please send your resume to careers@bouldercreektechnologies.com.